



Keeping the user in perspective, what care is to be taken while developing Registration page of a website?



Enter Y / N after checking the content under description

Description	(Y/N)
<b>Users &amp; tasks</b>	
Registration	
Cancellation of a registration	
Changing personal details	
Retrieval of a lost password or login ID	
<b>Best practices</b>	
Establishing a value proposition (Showing user some benefit for registering at the website)	
Establishing trust (To user for revealing his personal information)	
Asking only for appropriate information	
Establishing a value proposition (Showing user some benefit for registering at the website)	
Ensuring security (To assure user from fraudulent or inappropriate use of sensitive information)	
Avoiding errors (To prevent novice users from getting frustrated mark required fields as mandatory)	
Providing progress indicators (If registration involves more than one screen, indicator should give an idea of where the user is)	
Providing feedback (Message of registration completed, mail informing registration / cancellation of registration)	
Providing ready access to registration (Providing link for registration at several places in website)	
Conducting a usability test (Ensure simpler registration, mail of registration / cancellation of registration)	
<b>Pitfalls</b>	
Asking users for too much information	



Failing to assure users' privacy and security	
Using technical or ambiguous language	
Failing to prevent or minimize errors	
Displaying lengthy instructions	
Failing to indicate mandatory fields	
Failing to list or indicate steps clearly	
Erasing user-entered data particularly when user goes back to previous screen	
Providing draconian or difficult to understand terms and conditions	